

Right of withdrawal

Right of withdrawal

We would like to point out that you as a consumer in the sense of the consumer protection regulations have the right to revoke your contractual declaration to SOBEK Drives GmbH, Am Oberfeld 9, 72108 Rottenburg within 14 days without giving reasons.

The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the goods.

To exercise your right of withdrawal, you must send us a clear declaration (e.g., a letter sent by post, fax, or e-mail to

SOBEK Drives GmbH
Am Oberfeld 9
72108 Rottenburg
Phone: +49 (0) 7457 94350
Fax: +49 (0) 7457 943590
E-Mail: info@kontronik.com

about your decision to revoke this contract. You can use the attached sample revocation form for this purpose, which is, however, not mandatory.

To comply with the withdrawal period, it is sufficient that you send the notice of exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of withdrawal

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favorable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this contract.

For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees because of this repayment.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us immediately and in any case no later than within fourteen days from the day on which you notify us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You shall bear the direct costs of returning the goods. You will only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the condition, properties and functioning of the goods.

Exclusion of the right of withdrawal

The right of withdrawal is excluded for contracts for the supply of goods that are not prefabricated and for the manufacture of which an individual selection or determination by you is relevant or which are clearly tailored to your personal needs (§ 312g paragraph 2 No. 1 BGB).